

# General Terms and Conditions

about renting vacation accommodation

Vacation accommodation / Landlord

Familie Hofknecht

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- Ferienwohnung in Schnaid -

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Schnaid 57, 91352 Hallerndorf

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The following general terms and conditions apply to the use of the above-mentioned vacation accommodation:

## 1. SCOPE OF APPLICATION

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The General Terms and Conditions apply to the rental of the vacation accommodation for lodging and all other services provided by the landlord for the guest.

## 2. BOOKING

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The booking of the vacation accommodation is concluded by the booking confirmation, which is sent to the guest following the booking. The booking is therefore legally binding upon receipt of the booking confirmation. The booking also constitutes acceptance of these general terms and conditions and the house rules, which were made available to the guest in advance.

## 3. STAY

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The vacation accommodation including inventory, outdoor facilities and the facilities belonging to the house are to be treated with care by the guest. A current inventory list will be made available to the guest digitally at the beginning of the stay. The guest is responsible for cleaning the vacation accommodation during the rental period. Should the vacation accommodation be in an unclean condition at the end of the rental period, the landlord reserves the right to charge a flat rate of EUR 50 for cleaning costs. The guest must also ensure that the windows are closed, the lights are switched off and the radiators are turned down when leaving the apartment.

Use of the vacation accommodation is reserved for the guests specified at the time of booking. If more people use the vacation accommodation than agreed, a separate fee of 35 euros per person/night will be charged. The maximum number of guests is limited to 6 adults. The landlord is free to refuse guests in excess of this number. Subletting and transfer of the vacation accommodation to third parties is not permitted.

The house rules sent to the guest for their information apply during their stay. The landlord is entitled to terminate the tenancy immediately and without notice in the event of violations of the GTC or the house rules. There is no legal entitlement to a pro rata refund or compensation.

#### **4. BEFORE AND AFTER THE JOURNEY**

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Unless otherwise agreed in the booking, the landlord make the property available on the day of arrival from 4 p.m. in the condition stipulated in the contract. If the guest arrives later than 6 p.m., the landlord must be informed in advance. At the end of the rental period, the property must be vacated by 10 a.m. at the latest.

The vacation accommodation must be left locked at the end of the rental period. The following work must be done beforehand: Stripping the bed linen, washing the dishes and emptying the wastepaper baskets and garbage cans.

Dogs, cats and other animals may only be kept or stored if this has been expressly agreed in the booking. The customer is liable for any damage caused by the animal. There is a minimum charge of EUR 15 per pet per night.

#### **5. PAYMENT**

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The guest is obliged to pay the landlord's applicable prices for the provision of the vacation accommodation and the other services used by him. A deposit of 30% of the total amount is due within 7 days of receipt of the booking confirmation. The remaining amount is to be paid no later than 7 days before arrival. Both payments are to be transferred to the landlord's account or paid by credit card. For bookings from 7 days before the planned check-in - the total price must be paid immediately after the booking confirmation. In the event of late payment, the guest will receive a payment reminder. If no payment is made, reminders with a reminder fee of 10 euros each will be sent to the guest.

#### **6. RETURN / CANCELLATION**

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The guest has no right of withdrawal free of charge. In the event of withdrawal, the guest is

obliged to pay part of the agreed price as compensation. The amount of compensation is based on the following table:

#### Return/Cancellation

From 45 days before start of rental: 50 % of the rental price

44 – 32 days before start of rental: 65 % of the rental price

31 – 1 days before start of rental: 80 % of the rental price

at the start of the rental period/on the day of the planned check-in: 100 % of the rental price

Cancellation must also be made in writing.

In the event of a no-show at the accommodation, 100% of the rental price is due.

The landlord can cancel the booked service without giving reasons up to 30 days before arrival. Payments already made will then be refunded to the guest in full without delay. Cancellation of the contract at a later date is also permitted in the event of force majeure or other unforeseeable circumstances that make the booked stay impossible. In this case, liability is limited to reimbursement of the rental price. In the event of justified withdrawal, the guest shall not be entitled to compensation. Liability for travel and hotel costs is also excluded. We recommend that you take out travel cancellation insurance.

## **7. LIABILITY**

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The landlord is liable for the proper provision of the rental property within the scope of the duty of care. Liability for any failures or disruptions in water, electricity or internet supply, as well as events and consequences due to force majeure are excluded. The landlord also accepts no liability for the loss of items or theft in the house or on the property.

The guest is liable for damage caused by the guest through willful intent or gross negligence. Arrival and departure are also the responsibility and liability of the guest. Any damage caused must be reported to the landlord immediately.

In addition, a fee of 250 euros will be charged if the keys to the vacation accommodation are lost.

## **8. WRITING FORM**

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Amendments and supplements to these General Terms and Conditions must be made in writing. This also applies to the amendment of this written form clause. Furthermore, no verbal agreements have been made.

## 9. SEVERABILITY CLAUSE

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Should individual provisions of these General Terms and Conditions of Business be invalid or unenforceable or become invalid or unenforceable after they become known, this shall not affect the validity of the remainder of the General Terms and Conditions of Business. The invalid or unenforceable provision shall be replaced by a valid and enforceable provision whose effects come as close as possible to the economic objectives pursued by the parties with the invalid or unenforceable provision.

Hallerndorf, Stand 02.2026